



PLEASE READ

This impacts ALL River Park Residents

The meeting minutes below outline a High-Speed Internet option that will significantly increase our Internet Speed while also lowering our cost. This option is only available if ALL River Park residents sign up collectively.

Below are the HOA survey deck, the Spectrum proposal deck and a recording of Wednesday's HOA meeting for you to access ALL the details.

Meeting Minutes

Meeting Dates: August 24 & August 30, 2023

Board Attendees: Jason Mastoris, Bobby McGeehee, Adam Deem, Amy Rojas

August 24 Attendees: Dittrich, Stahl, Morrissey & Vogel, Mentone, Hollander, Dajcs, Brophay, B. Belew, Rymell, Martin

August 30 Attendees: English, Troy, Green, Cody, Brophay, Merrill, Hebson, Nober, Peeler, Bennett, Ryan

Spectrum Attendees: 8/24 - Ruben Avilagutierrez
8/30 - Hillary Dunson

River Park Residents Survey Results:

In both meetings the June River Park HOA Survey Results were presented by Amy Rojas.

Please see details in the deck attached. Key additional points shared:

1. We will begin a quarterly newsletter beginning in Q4 and will ask for input from residents
2. We will formalize a social committee and a landscape committee. Amanda Peeler has volunteered to chair the social committee and we hope Liz Brophay will chair the landscape committee once we have the committee structure prepared. We intend to merger the new resident efforts with the social committee for the near term.
3. Beverly Belew asked if the survey would be digital or print. It's planned to be digital.

River Park High Speed Internet Proposal:

In both meetings, Jason Mastoris presented a proposal from Spectrum to significantly increase our internet speed at a lower cost than most of us pay now but does require an all-in for the neighborhood. Please see details in the deck attached. This proposal will require a vote and 67% of the residents must vote in favor for the proposal to go through.

Q&A from meetings:

Q: Does Spectrum offer a landline?

A: Yes, through a digital modem. It would be discounted with the Spectrum Internet bundle proposed here. There are no additional fees for the phone as with other providers. It's a flat fee.

Q: Will Spectrum need to dig into our yards

A: There will be some digging required. Spectrum will create a design plan to be approved by the RP HOA and will replace anything dug up with same or better.

Q: Is in-home wiring required?

A: Yes. Each home will have their own installation scheduled and will need to choose where their fiber will come into the house. A regular install is \$199. There is no charge with this proposal.

Q: Will they remove the AT&T boxes currently in our neighborhood?

A: No, they cannot remove another providers infrastructure and they will likely want it to stay in the event of any future opportunities

Q: What if you're already under contract with another provider?

A: There are no contract buyouts. The resident will have to contact their provider.

Q: For the TV service included in this proposal (optional), do the extended packages available include the local network channels?

A: You can get them on a separate TV package if desired.

Q: If your email is currently on ATT (att.net), will it have to change?

A: That's an ATT question. Though, if your email is browser based and not on an app, you should still be able to access via a browser.

Q: Do other neighborhoods in our area have this?

A: Others have Spectrum but not with this bulk (all-in) deal. It is in Spectrum's interest to update our outdated infrastructure and thus this deeply discounted proposal.

Q: Will there be anything additional in our yards that isn't currently there?

A: Spectrum "pedestals" on the properties will be required to run the fiber to the homes. The design team will propose where they should go. In most cases will likely go where current AT&T equipment is but if it needs to move somewhere else, this can be discussed.

Q: Every home doesn't currently have a utility box, will they have to going forward?

A: No, it will mirror what we have now.

Q: Is this proposal an all or none proposal meaning all 61 homes must participate?

A: Yes. If you choose not to use Spectrum, it can be turned off and you can use another provider. However, you WILL still be assessed the cost for Spectrum as this option is all or none.

Q: Is there typically an "out" for a contract if your HOA is requiring you to go with another provider?

A: (Spectrum) Typically (no guarantees) you are only assessed for what you've used. Most providers will allow you to terminate in this type of situation. However, if you're using Direct TV video service, they may have contract cancellation costs.

Q: How are we going to get to people who are not on these meetings?

A: We will post the meeting minutes with both decks and the video of this meeting and will be available to sit with anyone who needs further explanation.

